

Candidate FAQs

- 1. How much are health care workers getting paid?** You can discuss wages with the facility directly when they contact you. This should be negotiated with your employer directly. You can decline any offer of employment if it isn't agreeable with you.
- 2. How do I enter my availability into the COVID-19 LTC Staffing portal?** Go to <https://covid19ltc.umassmed.edu/> to access the site, click on I am looking for work to create an account then, from the dropdown menu, choose the job you are applying for and enter your information into the intake form. You will receive a confirmation email. If you do not receive an email, check your junk folder, if it isn't in there, complete your intake again because your email address was incorrect.
- 3. What do I do if my availability changes?** Log into the COVID-19 LTC Staffing portal and edit your intake form with your current availability.
- 4. Will I be working for a LTC facility or the State?** You will be employed by the facility. Facilities should follow their screening and onboarding process when hiring new workers
- 5. Will I be working in an LTC facility with COVID 19 residents; will I have PPE available to me?** Yes, the state has an urgent need for healthcare heroes to respond to the pandemic and provide professional care to high risk individuals. LTC facilities follow all CDC safety guidelines and provide PPE to staff. Ongoing testing is being conducted across the state.
- 6. What do I do if I am hired?** Return to the Portal and click on "I Was Hired by A Long-Term Care Facility And I May Be Eligible For A Hiring Bonus" to let us know that you have been hired.
- 7. My professional License is expiring, what do I do?** In response to the pandemic, the Department of Public Health has issued guidance on professional licenses. Check the Emergency licensing and certification Information page at <https://www.mass.gov/service-details/covid-19-licenses>
- 8. The "free" COVID training is \$39, I'm not paying for it!** There is a code to enter to eliminate the fee, the code is MACOVIDCERT. Please check back for updates on training options.
- 9. Where are the facilities that need staffing?** There are over hundreds of LTC facilities across the state that are looking for health care workers.
- 10. Can contractors apply for the jobs posted on the LTC portal?** Yes we encourage contractors and those looking for short-term assignments. If you are matched, talk it over with your prospective employer to decide how they would like to handle scheduling. .
- 11. Is there a need for physicians on the LTC portal? Are there any NP positions available?**
Yes, your services are needed. Email the LTC portal at covid19.ltc@umassmed.edu and we will forward your information to a facility.
- 12. What are the long-term certifications for RCAs? Do they need CNA license, or will RCA certification qualify them to take the CNA exam?** RCAs will receive post-employment training through your employer. Speak to your hiring facility about the training.

General Information

FREE COVID TRAINING: A 3-hour COVID19 Training is available for the Patient Care Technicians you hire. This training includes recommended modules from the CDC. This is the link and code:

<https://covidcert.nextstep.careers/>

Code to use at checkout is MACOVIDCERT

SIGNING BONUS FOR NURSING FACILITY STAFF: Click [here](#) for information on the MassHealth Investment to Support Signing Bonuses for Nursing Facility Staff, updated May 2020.

Any questions should be sent to COVID19.LTC@umassmed.edu.

COVID19 Emergency licensing and certification: <https://www.mass.gov/service-details/covid-19-licenses>

COVID19 Emergency Guidance for healthcare professionals: <https://www.mass.gov/info-details/covid-19-guidance-and-directives#health-care-professionals-&-organizations>

SUGGESTED WEBSITES TO REVIEW & PAPERWORK TO HAVE PREPARED:

FORM or SITE	LINK
Dept of Justice <i>To review your record for possibly exclusions to work.</i>	https://exclusions.oig.hhs.gov/
Mass Licensing <i>To review the validity of your license</i>	https://checklicense.hhs.state.ma.us/MyLicenseVerification/
CORI Acknowledgement	https://www.mass.gov/doc/cori-acknowledgement-form-for-employment-and-licensing-0/download
US I-9 Form	https://www.uscis.gov/system/files_force/files/form/i-9.pdf?download=1
IRS W-4 Form	https://www.irs.gov/pub/irs-pdf/fw4.pdf
Mass W-4 Form	https://www.mass.gov/doc/form-m-4-massachusetts-employees-withholding-exemption-certificate/download